



TECH TROUBLESHOOTING

Try restarting the computer first!

Is it connected to the wifi?
(check the 📶 in the system tray)

NO

yes

Right click on the 📶 icon
and choose "SDOC -
NETWORK"

Is it in
airplane
mode?

NO

yes

Take it out of
airplane mode by
pressing the blue
function key and
the (📶) key

NO

Is Chrome
updated to the
most recent
version?

yes

Does it work now?

NO

yes

**YOU'RE
WELCOME**

Is Chrome
updated to the
most recent
version?

Click the ⋮ or ⬆ in the
top right corner. Go to
Settings. Click the ☰ in
the left corner and go to
"about Chrome". Allow
updates.

Does it work now?

yes

NO

Fill out a form with
a TA at the Tech
Station in the
Media Center before
you go to lunch